

Browser Support for Blackboard

Firefox

Copy and paste this link into your **Firefox** browser address bar:

<https://franzello.libanswers.com/LMS/faq/333448>

1. Open the **Firefox** browser
2. Click on the three horizontal lines in the upper right corner
3. Select 'Options' from the list
4. Choose 'Privacy and Security' from the list on the left side of the page
5. Scroll down to the section titled Cookies and Site Data and choose 'Clear Data'
6. Make sure that both items are checked and click 'Clear'

Chrome

Copy and paste this link into your **Chrome** browser address bar:

<https://franzello.libanswers.com/LMS/faq/333430>

1. Open the Google **Chrome** browser window
2. Select the three dots in the upper right corner
3. Select Settings
4. Scroll down to the 'Privacy and Security' section and choose the blue 'Clear browsing data' button
5. In the Time range drop down box, select 'All time'
6. Make sure at least 'Browsing History' and 'Cookies and other site data' are selected (the other is a personal preference and is optional)
7. Press the blue 'Clear data' button

Safari

Copy and paste this link into your **Safari** browser address bar:

<https://franzello.libanswers.com/LMS/faq/333431>

1. Open the **Safari** app
2. Choose Safari, then Preferences
3. Click Privacy
4. Click on Manage Website Data and select Blackboard (and related Blackboard websites)
5. Click Remove or Remove All

Edge

Copy and paste this link into your **Edge** browser address bar:

<https://franzello.libanswers.com/LMS/faq/333428>

1. Open the Microsoft **Edge** browser window
2. Click on the three dots in the upper right corner
3. Select Settings

4. From this menu, choose 'Privacy, search and services' from the menu on the left
5. Under the Clear browsing data section, click the blue 'Choose what to clear' button
6. Select 'All time' from the Time range menu at the top
7. Be sure that 'Browsing History' and 'Cookies and other site data' is marked (the others are optional and based on personal preference)
8. Click on the blue 'Clear now' button