

Allow apps to access the Camera/Mic on a mobile device

With many brands of smartphones on the market, directions may vary, this is a general way to access and give apps permissions to use the camera and microphone.

Android:

1. Open up the Settings app on your Android device
2. Tap on 'Privacy' from the menu
3. Select 'Permission manager'
4. Choose Camera or Microphone (these actions need to be applied to both and order does not matter)
5. Find the Blackboard app, and the browser that is most often used and move the slider to the on position. This allows the app or browser to use the camera and mic when accessing Blackboard.

iPhone:

1. Open up the Settings app on your iPhone device
2. Tap on 'Privacy' from this menu
3. Choose Camera or Microphone (these actions need to be applied to both and order does not matter)
4. Find the Blackboard app and the browser most often used and move the slider to the on position. This allows the app or browser to use the camera and mic when accessing Blackboard.